

W-02199A-11-0329
SW-02199A-11-0330

ORIGINAL

ARIZONA CORPORATION COM

UTILITY COMPLAINT FORM



0000136325

Investigator: Sheila Stoeller

Phone: 2012 MAY -3 P 3:48 Fax:

Priority: Respond Within Five Days

Opinion No. 2012 - 102683

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Date: 3/13/2012

DOCKETED

MAY 03 2012

Complaint By: **Albert**

Last:
Huntstead

Account Name: Albert Huntstead

Home: (000) 000-0000

Street: n/a

Work:

City: Sun Lake

CBR: n/a

State: AZ Zip: 85248

is: E-Mail

Utility Company: **Pima Utility Company**

Division: Water

Contact Name: Steve Soriano

Contact Phone:

Nature of Complaint:

RE: Docket No.'s W-02199A-11-0329
SW-02199A-11-0330

Flat out rejected. Send it back with a RED stamp. Stop it now hit it with a Big Red Pen. Reject it and ship it back.
I'm 80 years old and on a fix limited income. This is going to impact the elderly people.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

3/13--opinion entered into database; docketed.

End of Comments

Date Completed: 4/2/2012

Opinion No. 2012 - 102683

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2012 - 102627

Date: 3/9/2012

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: **Albert**

Huntstead

Account Name: Albert Huntstead

Home:

Street:

Work: (000) 000-0000

City: Sun Lakes

CBR:

State: AZ Zip: 85248

is:

Utility Company. **Pima Utility Company**

Division: Sewer

Contact Name: Steve Soriano

Contact Phone:

Nature of Complaint:

RE: Docket No.'s W-02199A-11-0329
SW-02199A-11-0330

Flat out rejected. Send it back with a RED stamp. Stop it now hit it with a Big Red Pen. Reject it and ship it back.
I'm 80 years old and on a fix limited income. This is going to impact the elderly people.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

3/9/12 Comments entered and docketed for the official record. CLOSED.

End of Comments

Date Completed: 3/9/2012

Opinion No. 2012 - 102627

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2012 - 102626

Date: 3/9/2012

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: **Jan**

Jessen

Account Name: Jan Jessen

Home:

Street:

Work: (000) 000-0000

City: Sun Lakes

CBR:

State: AZ Zip: 85248

is:

Utility Company. **Pima Utility Company**

Division: Sewer

Contact Name: Steve Soriano

Contact Phone:

Nature of Complaint:

3/9/12

RE: Docket No.'s W-02199A-11-0329
SW-02199A-11-0330

Per Ms. Jessen, please Commissioners deny the proposed increase request. A \$40 increase is to high for this time of the year and with the way the economy is. I have been a customer for about 11 years now this is ridiculous. Please pass this message to Commissioner Paul Newman and the rest of the Commissioners.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

3/9/12 Comments noted and docketed for the record. CLOSED.

End of Comments

Date Completed: 3/9/2012

Opinion No. 2012 - 102626

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2012 - 102684

Date: 3/13/2012

Complaint Description: 08A Rate Case Items - Opposed
 N/A Not Applicable

Complaint By: First: Last:
 Jan **Jessen**

Account Name: Jan Jessen

Home: ()

Street:

Work: (000) 000-0000

City: Sun Lakes

CBR: 0000000000

State: AZ Zip: 85248

is: Other

Utility Company: **Pima Utility Company**

Division: Water

Contact Name: Steve Soriano

Contact Phone: (480) 895-4219

Nature of Complaint:

RE: Docket No.'s W-02199A-11-0329
 SW-02199A-11-0330

Per Ms. Jessen, please Commissioners deny the proposed increase request. A \$40 increase is to high for this time of the year and with the way the economy is. I have been a customer for about 11 years now this is ridiculous. Please pass this message to Commissioner Paul Newman and the rest of the Commissioners.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

3/13--opinion entered into database and docketed.

End of Comments

Date Completed: 3/30/2012

Opinion No. 2012 - 102684

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2012 - 103041

Date: 4/2/2012

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Harvey

Trackenburg

Account Name: Harvey Trackenburg

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: Sun Lakes

CBR:

State: AZ Zip: 00000

is:

Utility Company: Pima Utility Company

Division: Sewer

Contact Name: Steve Soriano

Contact Phone: (480) 895-4219

Nature of Complaint:

4/2/12

RE: Docket No.'s W-02199A-11-0329
SW-02199A-11-0330

Mr. Harvey Trackenburg objects to the recent proposed rate increase request by Pima Utilities. He feels that a 94% is outrageous and to pay 2 mil to the shareholders in way out of line. In his eyes the public is secondary and the utility is first. He just wanted to object for water and sewer rate increase request.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

4/2/12 Opinion noted for the record and docketed.

End of Comments

Date Completed: 4/2/2012

Opinion No. 2012 - 103041

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2012 - 103042

Date: 4/2/2012

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: **Harvey Trackenburg**

Account Name: Harvey Trackenburg

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: Sun Lakes

CBR:

State: AZ Zip: 00000

is:

Utility Company: **Pima Utility Company**

Division: Water

Contact Name: Steve Soriano

Contact Phone:

Nature of Complaint:

4/2/12

RE: Docket No.'s W-02199A-11-0329
SW-02199A-11-0330

Mr. Harvey Trackenburg objects to the recent proposed rate increase request by Pima Utilities. He feels that a 94% is outrageous and to pay 2 mil to the shareholders in way out of line. In his eyes the public is secondary and the utility is first. He just wanted to object for water and sewer rate increase request.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

4/2/12 Opinion noted for the record and docketed.

End of Comments

Date Completed: 4/2/2012

Opinion No. 2012 - 103042
